



## Fact Sheet

### GLS Key Facts Half Year 25/26



Revenue  
**€5.9 billion**



Parcel volumes  
**926 million**

As of March 31, 2025



Customers  
**Around 240,000**



Employees  
**About 23,000**



Hubs  
**About 120<sup>1</sup>**



Depots  
**About 1,600<sup>1</sup>**



Delivery vehicles  
**More than 36,100<sup>1</sup>**



Trucks  
**About 6,500**



Parcel shops  
**More than 94,700<sup>2</sup>**



Parcel lockers  
**More than 30,200<sup>2</sup>**

<sup>1</sup>Including franchises and agencies

<sup>2</sup>Owned and partners

As of September 30, 2025

# Certifications



Seal of Approval for  
**Quality Management**



Seal of Approval for  
**Environmental Management**

**Contact**  
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# Our Ambition

At GLS, we aim to offer the most personal and seamless parcel delivery service. We are continuously expanding our network of reliable and dedicated people who, like us, know that a parcel is never just a parcel. With them, we deliver every sender and receiver’s hopes, dreams, and ambitions. Thanks to our resilient network, we have proven ourselves to be an agile player across Europe and parts of North America. We continue to build on the successes of our seamless services and unlock growth and future potential. We maintain a high level of quality through our forward-thinking approach and continuously improve upon it. We are committed to achieving net-zero\* by 2045 and are taking direct steps that create a positive impact for future generations. We push ourselves further to become more global, digital, flexible and diversified and we are one step closer every day. Please reach out to us to find out more about GLS.

\*GLS B.V. is committed to reduce its absolute Scope 1, 2 and 3 greenhouse gas emissions by 90% by 2045, using 2021 as the base year. The residual emissions will be neutralized. This means the business counterbalances up to 10% of its CO2e emissions with investments in carbon removal projects outside its value chain, in line with the SBTi Net-Zero Standard. The Science Based Targets initiative commitment of GLS B.V. encompasses all affiliated companies of GLS B.V. operating under the GLS trademark.

# Our Network



**More than 50 countries**  
GLS’ cross-border network

**More than 8.2 million**  
Parcels delivered per day<sup>3</sup>

**60%**  
2C shipments<sup>4</sup>

<sup>3</sup>Peak season 2024  
<sup>4</sup>As of September 30, 2025

# GLS Leadership



**Dr. Karl Pfaff**  
Chief Executive Officer



**Thorsten Pruin**  
Chief Financial Officer

# About GLS

GLS Group is one of the largest parcel services providers in Europe, with a strong local presence in almost all countries across the continent. It also operates through wholly-owned subsidiaries in Canada and on the USA’s West Coast within one GLS network. This allows GLS to seamlessly connect its customers and communities with millions of parcels and stories every day. GLS’ network connects its markets with high velocity and flexibility to respond to their fast-changing and dynamic nature. The company provides high-quality service tailored to its customers’ needs across more than 50 countries. The GLS network consists of about 120 hubs and 1,600 depots, supported by more than 36,100 vans, light vehicles and walkers, and about 6,500 trucks. This offers network resilience, superior flexibility, and extended reach. In 2024/25, GLS generated record revenues of 5.9 billion euros and delivered 926 million parcels across the markets. For more information, visit [www.gls-group.com](http://www.gls-group.com).