

**If Matters to
you...**



...matters to us!

GLS.

Price offer

Intended for:

General Logistics Systems Croatia d.o.o.	Partner ID:	Role ID:
Stupničke Šipkovine 22, 10255 Donji Stupnik	Created on:	11.1.2024
OIB: 88360795357	Tel: +385 1 2042 672	E-mail: info@glc-croatia.com

Basis for calculation:

Domestic distribution: (parcel/day)	1,00	Export: (arcels/day)	1,00	Import: (parcels/day)	1,00
% B2C parcels:	50,00	% COD:	0,00	Pick up:	0
% parcels up to 2kg:	0,00	% parcels to islands:	1,00	Parcel/address:	1,00
% undeliverable parcels:	1,00	Average parcel weight:	10,00	Seasonality:	0,00

GLS ensures fast and reliable delivery of parcels for companies and web shops in all sectors, both domestic and internationally.



Transport of parcels tailored to customers needs

- Ability to pay COD via credit card
- Compensation for damage according to the declared value
- Solutions for return and exchange of products



Increased probability of successful delivery

- Delivery announcement via SMS or email
- Courier call recipient 1h prior to delivery
- Guaranteed delivery within 24 hours
- Delivery to a Parcel Shop/Parcel Locker

Validity of the offer:

If an agreement is concluded within one month following the date of issuing of this offer, the prices quoted here will remain valid until 31 March 2025.

The transport charges and additional services are invoiced subsequently, once per month.

Fakturiranje:

The due date of payment is 7 days after the invoice has been issued.

Please contact us in case of any questions, we are delighted to be at your disposal!

For GLS:

Kristina Jevtić Špoljar

Division Sales Manager

Dominik Pintar

Field Sales Manager

For Client:

Attachments:

Parcel delivery price list

Additional services price list

Data form

Agreement on the start of cooperation

Price offer for parcel distribution

Domestic parcel distribution										BusinessParcel
Weight category	< 2	< 3	< 5	< 10	< 15	< 20	< 25	< 30	< 40	(kg)
Croatia										
up to 999 parcel/address	6,70	7,82	8,29	8,92	9,76	10,01	10,89	11,44	18,58	(EUR)
Delivery to Parcel Shop										
up to 999 parcel/address	6,70	7,82	8,29	8,92	9,76	10,01	10,89	11,44	18,58	(EUR)
Delivery to Parcel Locker										
up to 999 parcel/address	6,70	7,82	8,29	8,92	9,76	10,01	10,89	11,44	18,58	(EUR)
Special delivery zones										
up to 999 parcel/address	22,57	23,69	24,16	24,79						(EUR)

Export parcel distribution										EuroBusinessParcel
Country (EUR/ parcel)	< 2 kg (EUR)	< 3 kg (EUR)	< 5 kg (EUR)	< 10 kg (EUR)	< 15 kg (EUR)	< 20 kg (EUR)	< 25 kg (EUR)	< 30 kg (EUR)	< 40 kg (EUR)	Transit time
Andorra*	492,52	559,36	581,62	596,53	664,24	767,55	881,12	996,01	1.209,41	`6-7
Austria	43,57	68,41	69,84	74,17	81,91	87,02	93,88	99,32	141,65	`3-4
Belgija	45,00	85,83	86,37	90,59	97,90	102,78	109,42	114,53	161,16	`4-5
Bosna i Hercegovina	216,95	251,61	320,93	494,24	667,55	840,86	1.014,16	1.187,47	1.537,00	`20-22
Bulgaria	46,76	98,29	98,83	104,26	109,91	114,90	122,21	123,57	163,69	`5-6
Cipar*	198,76	275,31	362,05	624,64	887,23	1.149,82	1.412,41	1.675,00	2.225,15	`5-6
Češka	43,79	57,39	57,93	61,93	65,93	69,93	73,93	77,93	110,68	`3-4
Danska*	45,66	83,63	84,17	88,50	96,46	101,57	108,65	114,20	162,59	`5-6
Estonija	45,66	83,63	84,17	88,50	96,46	101,57	108,65	114,20	162,59	`5-6
Finska	86,44	158,36	160,44	165,77	171,09	176,41	181,73	187,39	345,90	`6-7
Francuska	65,86	81,73	82,82	85,63	93,02	95,39	103,63	107,96	178,68	`5-6
Njemačka	44,46	69,63	71,16	75,27	83,46	89,00	91,46	98,21	177,91	`3-4
Gibraltar*	488,66	536,21	558,47	573,38	641,09	744,41	857,97	972,86	1.186,26	`6-7
Velika Britanija*	53,84	108,56	109,56	112,33	117,63	121,86	128,93	133,03	208,18	`6-7
Grčka	62,04	139,13	139,67	179,24	218,04	254,70	277,38	311,25	420,14	`6-7
Mađarska	47,75	55,41	55,95	59,95	63,95	67,95	71,95	75,95	98,99	`1-2
Irska	106,94	181,29	182,38	185,72	191,15	194,93	199,92	203,92	273,81	`5-6
Italija	65,02	115,81	116,90	119,63	125,22	130,57	136,39	140,72	213,38	`3-5
Kosovo*	216,95	251,61	320,93	494,24	667,55	840,86	1.014,16	1.187,47	1.537,00	`20-22
Latvija	55,58	90,13	90,67	93,68	96,46	98,92	103,58	108,24	158,18	`4-5
Lihtenštajn*	52,60	92,55	95,08	101,61	108,04	114,57	121,00	127,42	242,29	`4-5
Litva	52,71	78,00	78,55	83,21	88,97	93,08	97,19	101,30	175,82	`4-5
Luksemburg	49,52	83,96	84,50	89,27	98,12	103,66	111,52	117,50	162,92	`4-5
Makedonija*	216,95	251,61	320,93	494,24	667,55	840,86	1.014,16	1.187,47	1.537,00	`20-22
Malta*	158,20	219,09	273,20	408,48	554,79	690,07	836,37	971,65	1.267,17	`5-6
Monako*	64,40	109,97	111,06	114,62	120,38	124,38	129,71	134,04	207,67	`3-4
Crna Gora	216,95	251,61	320,93	494,24	667,55	840,86	1.014,16	1.187,47	1.537,00	`20-22
Nizozemska	45,44	80,21	80,75	85,80	93,05	98,26	105,35	110,89	159,17	`4-5
Norway*	128,97	192,18	198,09	198,33	198,64	203,20	207,86	212,41	234,57	`5-7
Poland	38,16	54,42	55,07	57,08	59,65	61,78	64,23	66,47	101,64	`3-4
Portugal	81,49	144,44	144,99	145,27	145,95	587,33	588,28	588,93	589,70	`5-6
Romania	62,19	85,83	86,37	91,58	96,80	101,46	108,32	109,68	142,86	`3-4
San Marino*	60,54	97,51	98,61	102,17	107,93	111,93	117,25	121,58	195,22	`3-4
Srbija	216,95	251,61	320,93	494,24	667,55	840,86	1.014,16	1.187,47	1.537,00	`20-22
Slovačka	43,98	52,45	52,85	55,65	64,28	65,63	73,16	74,51	107,26	`3-4
Slovanija	43,12	51,55	52,09	53,45	54,80	56,15	57,51	58,86	64,49	`1-2
Španjolska*	70,55	144,01	146,20	156,21	160,84	161,84	162,10	166,95	251,78	`5-6
Švedska	70,46	123,42	124,84	129,17	137,25	142,46	149,66	155,09	250,22	`4-6
Švicarska*	52,60	92,55	95,08	101,61	108,04	114,57	121,00	127,42	242,29	`3-4
Turska*	395,27	457,13	683,01	1.247,71	1.812,41	2.377,12	2.941,82	3.506,52	4.649,86	`5-6
Vatikan*	65,39	117,13	118,23	121,79	127,55	131,55	136,87	141,20	214,84	`3-4

* The information in the "Transit time" column is informational and is not guaranteed!

• * customs destinations, areas representing customs zones in destination country (e.g. Spain and Denmark) of destination with special customs clearance procedures. A minimum of 2 working days for customs clearance of goods must be added to the transit time listed in the table. Before submitting the parcel, please consult the GLS Customer service

• Turkey, Cyprus, Malta, Greece - parcels are forwarded by aircraft via the GLS partner network and as such, shipments must be packed and shipped in accordance with air transport regulations. Before sending a parcel to this country, please contact the GLS customer service

• BiH, Serbia, Macedonia, Montenegro and Kosovo - shipments worth up to 1000 EUR do not need to be cleared for export. For higher value shipments, the same rules apply as for parcel with destinations in other countries outside the EU. The importer in these destinations has an obligation to import customs duties and pay all related costs, regardless of whether the parcel is customs cleared or not.

• Prices are determined per parcels and do not include 25% VAT.

Price offer for parcel distribution

Country (EUR/ parcel)	EuroBusinessParcel									Pick&ShipService
	EuroBusinessSmallParcel									Pick&ReturnService
	< 2 kg (EUR)	< 3 kg (EUR)	< 5 kg (EUR)	< 10 kg (EUR)	< 15 kg (EUR)	< 20 kg (EUR)	< 25 kg (EUR)	< 30 kg (EUR)	< 40 kg (EUR)	Transit time
Andorra*	500,55	567,40	589,65	604,57	672,28	775,59	889,15	1.004,04	1.217,45	` 6-7
Austria	51,60	76,45	77,87	82,20	89,95	95,05	101,92	107,35	149,68	` 3-4
Belgium	53,03	93,86	94,41	98,63	105,93	110,81	117,41	122,56	169,19	` 4-5
Bulgaria	54,80	106,32	106,86	112,30	117,95	122,94	130,25	131,60	171,73	` 5-6
Cyprus*	206,80	283,34	370,08	632,67	895,26	1.157,85	1.420,44	1.683,04	2.233,18	` 5-6
Czech Republic	51,83	65,43	65,97	69,97	73,97	77,97	81,97	85,97	118,71	` 3-4
Denmark*	53,69	91,66	92,20	96,53	104,50	109,60	116,69	122,23	170,63	` 5-6
Estonia	67,69	103,01	105,21	110,53	115,96	121,40	126,83	132,26	217,58	` 4-5
Finland	94,48	166,39	168,48	173,80	179,12	184,45	189,77	195,42	353,93	` 6-7
France	73,90	89,77	90,86	93,67	101,05	103,43	111,66	115,99	186,72	` 5-6
Germany	52,49	77,66	79,20	83,31	91,49	97,04	99,49	106,25	185,95	` 3-4
Gibraltar*	496,69	544,25	566,51	581,42	649,13	752,44	866,01	980,89	1.194,30	` 6-7
Great Britain*	61,87	116,59	117,59	120,36	125,67	129,90	136,97	141,06	216,22	` 5-6
Greece	70,07	147,16	147,70	187,27	226,08	262,74	285,42	319,29	428,17	` 6-7
Hungary	55,79	63,44	63,98	67,98	71,98	75,98	79,98	83,98	107,03	` 1-2
Ireland	114,98	189,32	190,41	193,75	199,18	202,96	207,95	211,96	281,85	` 5-6
Italy	73,05	123,85	124,94	127,66	133,25	138,60	144,42	148,75	221,41	` 3-5
Latvia	63,61	98,16	98,71	101,71	104,50	106,96	111,62	116,28	166,22	` 4-5
Lichtenstein*	60,64	100,59	103,11	109,65	116,07	122,61	129,03	135,46	250,32	` 3-4
Lithuania	60,75	86,04	86,58	91,24	97,00	101,11	105,22	109,33	183,85	` 4-5
Luxembourg	57,55	91,99	92,53	97,30	106,15	111,70	119,55	125,54	170,96	` 4-5
Malta*	166,23	227,13	281,24	416,52	562,82	698,10	844,40	979,68	1.275,20	` 5-6
Monaco*	72,43	118,00	119,10	122,66	128,42	132,42	137,74	142,07	215,71	` 3-4
Netherlands	53,47	88,24	88,78	93,12	101,08	106,30	113,38	118,92	167,21	` 4-5
Norway*	137,00	200,22	206,13	206,36	206,68	211,23	215,89	220,44	242,60	` 5-7
Poland	46,20	62,45	63,10	65,12	67,68	69,81	72,27	74,50	109,67	` 3-4
Portugal	89,52	152,48	153,02	153,30	153,90	595,37	596,31	596,96	597,74	` 5-6
Romania	70,23	93,86	94,41	99,62	104,83	109,49	116,36	117,71	150,90	` 3-4
San Marino*	68,57	105,55	106,64	110,20	115,96	119,96	125,29	129,62	203,25	` 3-4
Slovakia	52,01	60,48	60,89	63,69	72,31	73,67	81,19	82,55	115,29	` 3-4
Slovenia	51,16	59,58	60,13	61,48	62,83	64,19	65,54	66,90	72,53	` 1-2
Spain*	78,58	152,05	154,24	164,25	168,87	169,88	17,13	174,99	259,81	` 5-6
Sweden	78,49	131,45	132,88	137,21	145,28	150,50	157,69	163,12	258,26	` 4-6
Switzerland*	60,64	100,59	103,11	109,65	116,07	122,61	129,03	135,46	250,32	` 3-4
Vatican*	73,42	125,17	126,26	129,82	135,58	139,58	144,91	149,24	222,87	` 3-4

• The information in the "Transit time" column is informational and is not guaranteed!

• * remote customs destinations, areas representing customs zones of destination with special customs clearance procedures. A minimum of 2 working days for customs clearance of goods must be added to the transit time listed in the table. Before submitting the parcel, please consult the GLS customer service.

• If the order for a pickup is received by 4 pm, an attempt to pickup the parcel will be made the next working day. Expected transit time starts from the day of collection. Customs information, as well as information on transport from a particular destination, do not differ from those described in the "Shipment of parcels abroad".

• Prices are determined per parcel and do not include 25% VAT.

Price list of additional services and fees

Notification services

Service	Domestic distribution	Export parcel distribution	Import parcel distribution
FlexDeliveryService - E-mail	<input type="checkbox"/> 0,68 EUR	<input type="checkbox"/> 1,76 EUR	-
FlexDeliveryService - E-mail + SMS	<input type="checkbox"/> 0,75 EUR	<input type="checkbox"/> 2,09 EUR	-
Contact Service	<input type="checkbox"/> 0,74 EUR	-	-
PreadviceService	0,40 EUR	-	-
SMSService	0,33 EUR	-	-

* If service is marked with ✓, it will be active for all parcels

Time-limited services

Service	Domestic distribution	Export parcel distribution	Import parcel distribution
Guaranteed24Service	<input type="checkbox"/> 1,30 EUR	-	-
LateCollectionService	<input type="checkbox"/> Zatražite posebnu ponudu	-	-
ExpressParcel (% from transport fee)	60% od iznosa transporta	-	-

* If service is marked with ✓, it will be active for all parcels

Cash on delivery (COD)

Domestic delivery

COD amount	to 33,18 EUR	to 66,35 EUR	to 165,90 EUR	to 331,81 EUR	to 504,35 EUR	to 1.659,04 EUR
Fee	2,64 EUR	3,15 EUR	4,40 EUR	5,83 EUR	6,70 EUR	1% of COD amount

Export parcels					
Hungary	Slovenia	Slovakia	Romania	Czech Rep.	Fee
to 10 000 HUF	to 50 EUR	to 50 EUR	to 130 RON	to 1 500 CZK	6,75 EUR
to 20 000 HUF	to 90 EUR	to 90 EUR	to 270 RON	to 2 200 CZK	8,10 EUR
to 50 000 HUF	to 200 EUR	to 220 EUR	to 670 RON	to 6 000 CZK	9,45 EUR
to 100 000 HUF	to 450 EUR	to 450 EUR	to 1 330 RON	to 12 000 CZK	10,80 EUR
to 150 000 HUF	to 700 EUR	to 700 EUR	to 2 000 RON	to 18 000 CZK	12,16 EUR
to 500 000 HUF	to 2000 EUR	to 2655,50 EUR	to 7 000 RON	to 60 000 CZK	24,30 EUR

• The ordering party should have a current account in Hungary kept in HUF, in Slovakia kept in Eur, in the Czech Republic kept in CZK, in Romania kept in RON and in Slovenia kept in EUR. Service fee will be charged also in case of unsuccessful delivery.

• ***If the recipient is a legal entity, a maximum of RON 5000 per recipient may be charged per day, regardless of the number of parcels.

Bank Card Service							
Country	Croatia	Czech Rep.	Hungary	Romania	Slovakia	Slovenia	
Fee (% from COD amount)	1,8%	1,8%	1,8%	1,8%	1,8%	1,8%	

Returns

Service	Domestic distribution	Export parcel distribution	Import parcel distribution
Pick&ShipService	4,82 EUR	-	Included in transport price
Pick&ReturnService	4,82 EUR	-	Included in transport price
ExchangeService	1,69 EUR	-	-
DocumentReturn	6,75 EUR	-	-

Price list of additional services and fees

Special services						
Service	Domestic distribution		Export parcel distribution		Import parcel distribution	
AddresseeOnlyService	3,37 EUR		-		-	
ShopDeliveryService	0,00		Included in transport price		Included in transport price	
LockerDeliveryService	0,00		Included in transport price		Included in transport price	
DeclaredValueInsuranceService	Declared value (EUR):	Fee	Declared value (EUR):	Fee	Declared value (EUR):	Fee
	165,91 - 331,81	20,32 EUR	165,91 - 331,81	25,69 EUR	-	-
	331,82 - 663,61	31,56 EUR	331,82 - 663,61	48,36 EUR	-	-
	669,62 - 1 161,32	62,96 EUR	-	-	-	-
	1 161,33 - 1 659,04	94,86 EUR	-	-	-	-

Additional fees

Service	Domestic distribution		Export parcel distribution		Import parcel distribution	
Fuel surcharge*	+ 0,02 EUR/ category		+ 1,2 % /category		+ 1,2 % /category	
ClimateProtect	0,51 EUR		0,84 EUR		0,84 EUR	
Oversized parcel	50,37 EUR		117,36 EUR		117,36 EUR	
Overweight parcel	11,75 EUR		11,75 EUR		11,75 EUR	
Not system like parcel	13,26 EUR		100,57 EUR		100,57 EUR	
Special handling	13,26 EUR		-		-	
Customs brokerage**	-		Parity DAP	33,18 EUR	In accordance with customs warrant	
			Parity DDP	66,36 EUR		
			EXPORT free			

*The amount of the fuel surcharge depends on the change in the Consumer Price Index for Fuels and Lubricants for Passenger Cars of the Central Bureau of Statistics. Above 1,02 EUR/l, for each initiated change in the price of diesel of 0,03 EUR/l (category), a fee per parcel will be charged. The fuel surcharge can be agreed in a fixed amount for each sent parcel up to 133 EUR/parcel in domestic delivery or 30%/parcel in international delivery.



**We see things
differently**

GLS.

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